

HEDIS® Provider Guide:

Measure Description

The percentage of members 20 years and older who had an ambulatory or preventive care visit during the measurement year.

Using Correct Billing Codes

Codes to Identify Ambulatory Visits

Description	Codes
Ambulatory Visits	CPT: 99201-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99429, 99483 ICD-10: Z00.00, Z00.01, Z00.121, Z00.129, Z00.3, Z00.5, Z00.8, Z02.0-Z02.6, Z02.71, Z02.79, Z02.81-Z02.83, Z02.89, Z02.9, Z76.1, Z76.2 HCPCS: G0402, G0438, G0439, G0463, T1015
Other Ambulatory Visits	CPT: 92002, 92004, 92012, 92014, 99304, 99305-99310, 99315, 99316, 99318, 99324-99328, 99334-99337 HCPCS: S0620, S0621
Online Assessments	CPT: 98969, 99444
Telephone Visits	CPT: 98966-98968, 99441-99443

How to Improve HEDIS® Scores

- Use appropriate billing codes as described above.
- Educate patients on the importance of having at least one ambulatory or preventive care visit during each calendar year.
- Contact patients on the opportunity list who have not had a preventive or ambulatory health visit.
- Make reminder calls to patients who have appointments to decrease no-show rates.